

ECF2 Functionality	Use	Benefit
Single Sign On (SSO)	This will allow the user to log on to ECF and agree claims, review all documents attached to a UMR or UCR and access and review workflows with a single sign on.	Will speed up the amount of time it takes to use ECF.
Claims Workflow Triggers (CWT)	XCS Trigger File received by the carrier to show the actions taken on claims where the carrier acts as a Lead, Agreement Party or Follow.	XCS Trigger File received by the carrier to show the actions taken on claims where the carrier acts as a Lead, Agreement Party or Follow. Replaces the daily CSV file. Allows the carrier to receive regular intervals of updates, can be taken, every 15, 30 or 60 minutes and also 4 hours and daily reports showing what has been actioned or is waiting to be actioned within ECF2. Can be used as is or fed into internal workflows.
Claims Workflow Services (CWS)	A workflow within ECF2 offered by Xchanging to route claims awaiting action as required by the carrier. It is fed by CWT. Also shows current actions and status of claims and provides Management Information for carriers outside their own workflow system (or if they do not have one). Only if they register to take CWS.	Allows carriers to manage electronic claims.
Claims Agreement Screens (CAS)	Replaces the agreement screens in ECF (the Summary, Market Response and Market Detail tabs).	Enables a split view of claim data, information financials and response. Also allows IUA carriers to respond in ECF rather than having to input responses directly into CLASS.
Document File Viewer (DFV)	Enables documents loaded by the broker to be converted into PDF files and stitched into one file which provides new viewing and searching functions. For the claim file and the policy documents.	Allows viewing of the electronic documents to be tailored by the claims adjuster. Word searching within the documents and generally enhanced viewing for carriers.
Claims Data Warehouse (CDW)	This is a new Data Warehouse within XIS, Xchanging to run the revised 001-004 current reports and the new 005 report, the L-REC and the LAD market reports.	The suite of reports will now advise the full end to end process of the transaction and the UCR, to show how long they take and the touch points by Broker, Carrier and Xchanging.